



THE BOWSER ADMINISTRATION IS SUPPORTING SENIOR RESIDENTS IN DC



The DC Department of Buildings' (DOB) goal is to ensure seniors and other District residents have safe and habitable living conditions.

A variety of District resources can help if you are having issues with your living space.

For Homeowners

Trouble Maintaining Your Property?

Due to health, financial, or other issues you may have challenges maintaining your property. Please know the District government is here to help:

1. Contact the Single Family Residential Rehabilitation Program (SFRRP). This Department of Housing and Community Development (DHCD) Program provides grants for roof repairs and/or accessibility modifications. Please call **202.442.7200**, email dhcd.sfrrp@dc.gov, or visit dhcd.dc.gov/SFRRP.
2. If you receive a notice from DOB about the condition of your property, please contact DOB's Alternative Resolution Team at **202.671.3500**, dob.art@dc.gov, or visit the walk-in center at 1100 4th Street SW.

Planning a Home Improvement Project?

Are you planning aging in place projects, interior renovations and minor repairs? You can schedule an appointment with our Homeowner's Center liaison for a digital walk-through to learn about what permits and documents you need.

More information:

202.671.3500 | dob.dc.gov/page/homeowners-center

For Renters

Your landlord is required by DC law to keep housing units (such as apartments) and the common areas of buildings in safe and habitable condition.

What to Report

- Anything broken in your unit: For example, appliances, utilities, windows and doors, and smoke alarms must all be in proper working order.
- Safety concerns in your building: For example, broken windows and doors.

How to Report

Step 1 Collect evidence.

Step 2 First report your problem to your landlord or property manager to fix it.

Step 3 File a complaint with DOB if the issue isn't fixed within 10 days, or 24 hours if it is an emergency issue such as lack of heat or utilities.

How to File a Complaint with DOB

- dob.dc.gov/insp/pm
- **202.671.3500**
- Provide these details:
 - » Your landlord/property manager's contact information
 - » Your contact information so we can send you status updates and can arrange an inspection of your unit

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Illegal Construction, Vacant and Blighted Properties

Any construction without required building permits is illegal. This is a public danger that can hurt people and property. Contact us if you see a violation and we will schedule an inspection.

Learn more at dob.dc.gov/node/1616601.

How to Report Illegal Construction

- Write down the address and type of issue
- Take photos, if you can.
- **Call 311** or file online at dob.dc.gov/insp/ic.

Vacant or Blighted Property Problems?

A vacant building or house is empty and has not been lived in or used continuously. A blighted building threatens the health, safety,



or general welfare of the community. DOB schedules inspections based on complaints from residents in an effort to bring properties back into productive use.

How to Report a Vacant/Blighted Property

- Write down the address.
- **Call 311** or file a report online at dob.dc.gov/insp/vb.

Other Resources to Help You

DC Department of Aging and Community Living:
dacl.dc.gov | 202.724.2008

Legal Counsel for the Elderly:
aarp.org/legal-counsel-for-elderly | 202.434.2120

Office of the Tenant Advocate:
ota.dc.gov | 202.719.6560

Office of the DC Attorney General:
oag.dc.gov | 202.727.3400

D.C. Tenants' Rights Center:
dctenants.com | 202.681.6871

DC Courts – Landlord and Tenant Branch:
dccourts.gov/services/civil-matters/landlord-tenant | 202.879.4879

DC DEPARTMENT OF BUILDINGS

The mission of the DC Department of Buildings is to protect the safety of residents, businesses, and visitors and advance the development of the built environment through permitting, inspections, and code enforcement.

dob.dc.gov | 202.671.3500 | 1100 4th Street SW Washington, DC 20024

